

Be Well for less terms and conditions

Be Well standard terms and conditions will apply to the subscriptions, pay as you go activity pricing and credits purchased. Additional terms will be applied to the Be Well passes to control the initial issue, renewal and use.

Additional terms applicable across all three options are summarised below:

- The pilot stage will expire at the end of October 2025 or at a date determined by Be Well. After this date the cost of the services will return to the original rate pending the introduction of a future more permanent Be Well pass solution.
- Subscriptions purchased within the pilot stage will be honoured through to their 12-month expiry after which the rate will return to the standard pricing
- Activity credits purchased within the pilot stage will be honoured through to their expiry date
- Proof of eligibility is required in the form of documented evidence to show the financial support received by the Be Well pass applicant.
- Residents must be living within a property registered within the Wigan Borough
- A 12-month expiry date for the Be Well pass membership will be set against the resident's record in Gladstone. Residents must provide proof of continued eligibility at the end of the expiry period.
- Be Well pass memberships may be extended to children (under 18's) of eligible adults who reside within the same address if the child is in full time education. Proof is required for children above secondary school age
- Eligibility is individual to the adult and non-transferrable. Each adult must proof eligibility individually.

Be Well pass memberships are personal to the resident applying.

In addition to the additional terms listed above specific terms for the activity credit option are outlined below:

- Residents must be eligible for the Be Well pass membership to purchase activity credits
- Activity credits are non-transferrable
- Activity credits not used within the set time period are not transferrable to subsequent purchases
- Activity credits are non-refundable in full or in part (unless significant health condition arises beyond the point of purchase evidenced by a health professional letter)